



VULTAM

Privacy Policy

Last amended: 28/12/2021 (dd/MM/yyyy)

This document informs you of our policies regarding the collection, use and disclosure of Personal Information when you use our Service. We will not use or share your information with anyone except as described in this Privacy Policy. We use your Personal Information for providing and improving the Service.

By using the Service, you agree to the collection and use of information in accordance with this policy. Unless otherwise defined in this Privacy Policy, terms used in this Privacy Policy have the same meanings as in our [Terms of Service](#).

1. PERSONAL INFORMATION

When ordering, registering on our Site, or using our services, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you. Personally identifiable information may include, but is not limited to, your name, email, phone number, postal address ("Personal Information").

2. LOG DATA

We collect information that your browser sends whenever you visit our Site ("Log Data"). This Log Data may include information such as your computer's Internet Protocol ("IP") address, browser type, browser version, the pages of our Site that you visit, the time and date of your visit, the time spent on those pages and other statistics

3. COOKIES

Cookies are files with small amount of data, which may include an anonymous unique identifier. Cookies are sent to your browser from a web site and stored on your computer's hard drive.

We use "cookies" to collect information. You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some parts of our Site.

4. SECURITY

The security of your Personal information is important to us. We implement a variety of security measures to maintain safety of your personal information.



VULTAM

Some user data is stored in your browser cookies, however under no circumstance any sensitive data is stored in your browser cookies.

All sensitive/credit information you supply is encrypted via Secure Socket Layer (SSL) technology.

All user provided data is stored in our databases (username, email, address, etc). Any sensitive information (such as passwords) is encrypted or hashed.

All transactions are processed through a gateway provider and are not stored or processed on our servers.

5. LINKS TO OTHER SITES

Our Service may contain links to other sites that are not operated by us. If you click on a third party link, you will be directed to that third party's site. We strongly advise you to review the Privacy Policy of every site you visit.

We have no control over, and assume no responsibility for the content, privacy policies or practices of any third party sites or services.

6. CLIENT SERVICE DATA

Information or data hosted on our servers by clients will never be accessed, saved, or modified by any Vultam representative without initial notification to and consent of the client, unless the client requests technical support prior that may require accessing server data; excluding that files/data/information of the server may be accessed or reviewed by Vultam representatives in order to investigate possible abuses or violations of our terms of services. Client server data backups are not accessible by technical support or billing representatives, escalation of data request for service restoration purposes only, must be passed to management.

7. THIRD-PARTY DISCLOSURES

There are some instances in which your personal information may be shared with third parties as described here.

Payments:

- Stripe: A billing platform we use to collect payments and prevent fraud. Personal data Stripe receives includes, but is not limited to, your name, address, email address, IP address, and your payment details (card number, expiration date, CVC, etc.)
- PayPal: We use PayPal's business options to accept PayPal payments and credit/debit card payments via PayPal. Personal data PayPal collects may include,



but is not limited to, your name, address, email address, IP address, and payment details.

Fraud prevention:

- FraudLabs: We share the following information with “Hexasoft Development” for the purposes of fraud prevention: address, email address, IP address, name, and phone number.

You may view their privacy policy here:

<https://www.fraudlabspro.com/privacypolicy>.

8. RETENTION OF DATA

Vultam will retain your Personal Data only for as long as is necessary for the purposes set out in this Privacy Policy. We will retain and use your Personal Data to the extent necessary to comply with our legal obligations (for example, if we are required to retain your data to comply with applicable laws), resolve disputes, and enforce our legal agreements and policies.